

Integrated Management System (IMS) Policy Statement

At HostingB2B, we are dedicated to providing highly reliable and affordable hosting services. Our commitment to quality, customer satisfaction, and continuous improvement is the cornerstone of our business philosophy. This Integrated Management System (IMS) policy is designed to guide our operations and ensure excellence in all aspects of our services.

Our Commitment

1. **Quality and Customer Satisfaction:** We are committed to delivering high-quality ICT services that meet and exceed customer expectations. Our operations adhere to ISO 9001:2015 standards, ensuring consistent service quality and customer satisfaction.
2. **Information Security:** In compliance with ISO 27001:2013, we ensure the highest standards of information security, protecting customer data against all forms of digital threats. We are dedicated to maintaining robust cybersecurity measures and aligning with GDPR and other international data protection regulations.
3. **Health, Safety, and Environment:** Our operations prioritize the health and safety of our employees and clients. We are committed to minimizing our environmental impact and constantly improving our environmental performance.
4. **Employee Cybersecurity Training and Awareness:** Implement an ongoing cybersecurity awareness program for all employees to educate them on the importance of information security, common threats (such as phishing, malware, etc.), and safe computing practices. Training should be conducted at least annually or as needed.
5. **Digital Transformation and Innovation:** We embrace digital transformation and innovation, continually integrating advanced technologies to enhance our service delivery and operational efficiency.
6. **Sustainability and Environmental Responsibility:** Our environmental policy focuses on sustainable practices, aiming at minimum environmental impacts and CO2 emissions.
7. **Employee Development:** We invest in our employees, providing opportunities for professional growth, skill development, and a supportive work culture.
8. **Community Engagement:** We engage in community initiatives and corporate social responsibility programs, contributing positively to societal development.
9. **Feedback and Continuous Improvement:** We maintain an open feedback mechanism with all stakeholders, utilizing insights for continuous improvement in our services and operations.
10. **Diversity and Inclusion:** We uphold a policy of diversity and inclusion, ensuring equal opportunities and a respectful work environment for all.
11. **Adaptability and Resilience:** Our strategy includes adaptability and resilience to respond effectively to market changes and global challenges.
12. **Transparency and Ethics:** We operate with the highest standards of ethics and transparency in all our business dealings.
13. **Global and Local Compliance:** We adhere to both local and international laws, regulations, and best practices in our operations.
14. **Regular Policy Review:** This policy will be reviewed regularly to ensure its continued relevance and effectiveness.

We are committed to upholding these principles, ensuring excellence in our services, and contributing positively to our communities and the environment.



George Sarris
Director