POLICY

HostingB2B provides a wide range of ICT services to its clients with the aim to provide cost efficient, high-end products and services to clients and be a **socially responsible and profitable organization** by establishing strong relationships with its stakeholders. In this respect, the HostingB2B policy is reviewed at regular intervals and is available to all interested parties.

In HostingB2B we always strive to provide our clients' advance hosting experience. Our success in product and service delivery, and support, is evaluated from the clients' perspective and as well as our own and we constantly seek to review our performance to match our clients' requirements. We are committed and to achieve that we have implemented an Integrated Management System incorporating the requirements of ISO 9001:2015 and ISO 27001:2013 as well as the Health and Safety Requirements of the local legislation.

The management of HostingB2B is committed towards continuous improvement of its processes and business practices. It is the policy of HostingB2B to ensure that each Contract is executed from beginning to completion in a manner that sets and maintains the highest level of service, reliability and consistency, always in response to the local legislation, customer requirements and with special attention to Health and Safety.

It is the HostingB2B obligation and target to deliver to all clients the highest quality of services, in a Healthy and Safe environment for all employees, visitors, subcontractors & suppliers, as well as any members of the public, with special attention to the protection of the environment.

In support of the above statement, we are committed to:

- Continually improve the quality of our services in order to exceed the demands of our customers and our quality indicators
- Confidentiality, Integrity and Availability of Information
- Secure at all times the Confidentiality, Integrity and Availability of all information managed by us
- Comply with all relevant national/international laws, regulations and directives for our field of expertise, Health and Safety at work
- Meet the requirements of the standards of ISO 9001:2015 and ISO 27001:2013
- Set and review performance indicators for quality, IS & occupational health safety
- Provide training regarding the above management issues to our employees
- Improve our communication with our customers, suppliers and/or subcontractors
- Improve our operations by introducing new technology and new operating standards
- Provide a responsible communication channel for innovative ideas and constructive criticism.

Compliance with the requirements of our integrated management system processes is mandatory and binding for all staff. The documentation is to be accessible to all interested parties.

Quality, IS and OHS consciousness is the responsibility of everyone in the Company and client satisfaction and good name are the direct result of everyday actions taken by each and every member of the HostingB2B staff.

This policy is reviewed periodically to make sure that it is always in line with market requirements, our operational philosophy and is available to all interested parties.

George Sarris
HostingB2B CEO